

PUBLIC PROTECTION & SAFETY PORTFOLIO PLAN 2012/2013

Foreword

I am proud of the fact that we live in a safe borough and the Council has continued to play a leading role in maintaining community safety and supporting residents and businesses. I understand at first hand the impact that crime and antisocial behaviour can have on people's lives and this continues to be one of my absolute priorities.

In the past year levels of total crime have continued to fall, making Bromley one of the safest boroughs in London. I am immensely proud of the work that the Council has been able to deliver in making the borough a safer place both as the primary delivery agent and leading on the development and implementation of crime reducing partnership activities. Even more so, I am proud of the determined effort delivered by local residents and businesses to maintain the borough's proud record of crime reduction. The challenge for 2012/2013 is the continuation of reductions in levels of crime and anti social behaviour and increased community engagement in making the borough a safer place.

As Portfolio Holder I believe I have a lead role to focus our activities on some of the most vulnerable in our society whether they be elderly residents, young people who are striving for a successful future, or local traders who we support in developing and sustaining successful businesses. We know only too well the threats posed by illegal activity and we remain committed to keeping the borough safe. As a cross cutting Portfolio, all Departments and other Portfolios within the Council have a part to play in reducing crime and disorder and maintaining the borough's position as a safe and pleasant place to live. By ensuring that all our plans are delivered against the following priorities, we are confident that, working together, we can deliver a safer borough.

Priorities for 2012/2013

- Supporting businesses in Bromley to trade successfully within the law.
- Providing advice, guidance and support to older members of the community.
- Encouraging young people to achieve their potential by rejecting crime and anti social behaviour.
- Provide clear advice, guidance and communication that supports crime prevention and reinforces the confidence in the borough as a safe place to live, work and enjoy recreation.

As a Portfolio we continue to be committed to working in Partnership. Not only will we maximise the opportunities to reduce crime and disorder by engaging with other departments and teams within the Council but we will work hard to continue to develop supportive and productive partnerships with other agencies such as the Police, Fire Brigade and Probation Service to maximise the opportunity to reduce crime and disorder. Ultimately, we will also seek to further develop and build on the excellent work of our residents and communities in tackling crime and disorder.

Councillor Tim Stevens JP
Portfolio Holder for Public Protection and Safety

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area:	Public Health Nuisance & Housing Enforcement	
Service Lead:	Jackie Goad	E-Mail: jackie.goad@bromley.gov.uk

Service Outline:

The Public Health Nuisance Team investigate all statutory nuisances including noise arising from domestic and commercial premises including licensed premises, accumulations of rubbish on private land, smoke and ash nuisance from domestic and commercial bonfires, obtrusive lighting, filthy and verminous premises and incidences of fly tipping on private land.

The Housing Enforcement Team are responsible for investigating and resolving all service requests relating to housing disrepair, overcrowding and unsatisfactory conditions mainly relating to rented property, to inspect and licence all mandatory licensable Houses in Multiple Occupation within the Borough and to investigate and action all other HMO's found or notified.

2012 – 2013 Priorities:

The priorities for the Public Health Nuisance & Housing Enforcement Service area are as follows:

- Investigate, disrupt and take formal action in partnership with the police and other agencies against revellers gaining unauthorised access and holding unauthorised events in vacant buildings in the borough.
- Investigate, disrupt and take formal action against those persons involved in both the carriage of and the illegal disposal of controlled waste whilst offering advice and assistance to landowners targeted by fly tipping to prevent further incidents.
- Inspect and licence all mandatory licensable Houses in Multiple Occupation (HMO's) within the Borough.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
1.1	Establish an agreed written joint working protocol with the police on tackling unauthorised events within the Borough.	n/a	Sept 2012	To present at the PDS Committee
1.2	Issue Fixed Penalty Notices where persons carrying waste are unable to provide evidence that they are registered licensed waste carriers.	Nil	8	Number of notices will include those issued by the police.
1.3	Offer advice and assistance to owners of land subjected to fly tipping on taking preventative measures and where appropriate part fund the provision of physical barriers to target hotspot areas such as private alleyways and service roads.	Nil	10	
1.4	SmartWater domestic and commercial waste believed to be at risk of being illegally discarded.	Nil	20	
1.5	Licence/relicence Houses in Multiple Occupation.	20	20	

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area: Trading Standards

Service Lead: Rob Vale

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Service Outline:

The main aim of the Trading Standards service is to protect the public, in particular older or otherwise vulnerable consumers, and ensure there is a fair, safe and genuine trading environment in Bromley.

2012 – 2013 Priorities:

Priority 1: *Tackling Rogue Traders*

Carry out a range of preventative and enforcement activity against traders who cause the most harm to Bromley's residents and businesses, particularly those traders who target vulnerable consumers.

Priority 2: *Promote Health and Consumer Well-Being*

Tackle the sale of age restricted products, particularly alcohol and tobacco; protect vulnerable consumers from scams and bogus callers; ensure goods in the market place are safe and genuine.

Priority 3: *Respond to Consumer Needs on a Priority Basis*

Through criminal investigations and civil sanctions, by way of advice and intelligence led enforcement.

Priority 4: *Support Local Business*

Through advice and education and improving compliance by tackling problem traders, particularly those who operate in the informal economy.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
2.1	Referrals of doorstep crime incidents from banks and adult safeguarding partners.	23	30	Continue to form and maintain demonstrable links with partners.
2.2	Number of rapid response interventions resulting in a real saving to consumers.	96 /£380k	100 /£150k	Savings based on average savings since 2002.
2.3	Number of test purchase operations to detect the sale of age restricted products.	15	10	Reduction subject to business support project.
2.4	Number of judicial disposals in relation to traders causing consumer detriment.	103	100	Prosecutions, formal cautions, assurances and warnings.
2.5	Number of educational talks to consumer groups.	38	30	Likely to target partners as a priority.

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area:	Food, Safety and Licensing	
Service Lead:	Paul Lehane	E-Mail: paul.lehane@bromley.gov.uk

Service Outline:

The main aim of the food, safety & licensing team is to support Bromley businesses to provide safe & healthy food, workplaces and standards of animal health & welfare and to operate with the appropriate licences and permissions.

2012 – 2013 Priorities:

Food and Health & Safety function

- Undertake planned risk based inspections
- Provide an appropriate response to complaints, work related accidents and cases / outbreaks of infectious disease.

Licensing function

- Administer the statutory licensing schemes delegated to the Public Protection Division to provide a high quality, effective, timely and cost effective service.

Enforce licensing conditions and investigate complaints relating to unlicensed activity.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
3.1	Run the Best Bar None scheme in house for up to 30 businesses.	18	Up to 30	
3.2	Produce 4 editions of Business Matters.	0	4	
3.3	Develop and implement a pilot project to support small businesses who may be subject to late night violence.		Up to 20 businesses in 1 ward.	
3.4	Provide support for small food businesses through free Safer Food Better Business (SFBB) Workshops – and free SFBB coaching visits to zero and one hygiene-rated businesses - under the national Food Hygiene Rating Scheme (FHRS).	9	12 SFBB workshops (8 Plus 4 by FSA grant). 30 SFBB coaching visits (funded by FSA grant).	
3.5	Reduce the number of businesses scoring Zero under the Food Hygiene Rating Scheme based on the ratings at 1 April 2012. Target a minimum of two visits at each business with a FHRS score of Zero. Business whose scores remain unchanged will be subject to formal action in keeping with the enforcement policy.	Zero Star 95%	2 inspections leading to 75% improvement in FHRS score or appropriate enforcement.	
3.6	Pilot the investigation of campylobacter food poisoning in high risk groups.	N/A	25% of high risk cases	

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area: Environmental Protection

Service Lead: Jim McGowan

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Service Outline:

The Environmental Protection and Housing Improvement service ensures that environmental and quality standards are maintained relating to air quality, water quality, drainage, land contamination, stray/abandoned dogs and pest control. The service also manages Bromley's Housing Improvement Services (disabled facility grants and empty property programme), CCTV service and Bromley's element of the Coroners service.

2012 – 2013 Priorities:

Coroner and Mortuary Services – To re tender the contract for Bromley's mortuary services and achieve best value for money. To consolidate the move for all of the Coroners Service into the Bromley Civic Centre.

Scientific services – Consolidate and expand the service for the investigation and reporting on asbestos in LBB properties and develop the related income generation services into the private sector.

Drainage and Pest Control – to tender the service for pest control in conjunction with LB Bexley providing a joint contract, achieving the best value for money. To carry out all investigations and enforcement in relation to pest control and drainage problems on private land.

Stray & Abandoned dogs. To re tender the service in order to achieve best value for money for the service and to find and develop a site to build and run a kennel for Bromley, in conjunction with a contractor and other Local Authorities

Emergency Planning – to set up a system of cover and reporting to meet the demands of the 2012 Olympics.

CCTV – to set up a system and procedures for income generation from the mobile CCTV systems in conjunction with local Registered Social Landlords and to introduce joint contracts and management systems with London Borough of Lewisham for the operation of a joint CCTV service.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
4.1	Retender the contract for the Bromley mortuary services.	n/a	December 2012	
4.2	Set up a joint service and contract for pest control for the Boroughs of Bromley and Bexley.	n/a	July 2012	
4.3	To find and develop a site to build and run a kennel for the Bromley stray dogs service.	n/a	March 2013	
4.4	To set up a service for the delivery of mobile CCTV surveillance and sound insulation testing for Registered Social Landlords.	n/a	Ongoing 2012/13	

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area:	Community Safety and Anti Social Behaviour Team		
Service Lead:	Colin Newman	E-Mail:	colin.newman@bromley.gov.uk

Service Outline:

It is very important to acknowledge the Portfolio's role in making the Borough a safer place. The Portfolio Holder for Public Protection and Safety plays a vital role in ensuring that the Council delivers firm and decisive leadership in reducing crime and disorder. Moreover, the Portfolio Holder's role as Chairman of the Safer Bromley Partnership ensures delivery and accountability in the Partnership's key targets of reducing crime and disorder.

2012 – 2013 Priorities:

We are proud of the progress that has been made in reducing levels of recorded crime across the borough but, as the challenges of increases in acquisitive crime demonstrate, we cannot afford to be complacent in our work to maintain reductions in crime and disorder. We remain committed to a programme of work that will secure continued reductions in levels of crime. We will work with our partners committed to secure continued improvements and reductions in levels of crime and anti social behaviour. In particular we are committed to delivering reductions in crimes against the person, a reduction in crimes against property and a reduction in the levels of anti social behaviour and disturbance caused within communities.

As a Portfolio, we acknowledge the fact that anti-social behaviour plays a significant part in people's perception of safety and we remain committed to addressing the types of behaviour that gives rise to concern. We will continue to make effective use of the legislative options available to us such as Anti-Social Behaviour Orders and Acceptable Behaviour Commitments and we are confident that we are well placed to respond to anticipated changes in legislation.

Fear of being a victim of crime or anti-social behaviour can have a very serious affect on quality of life. We and our partners aim to ensure people can go about their day to day lives free from concerns about their safety.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
5.1	Reduce number of most serious violent crimes per 1,000 population.	0.78	0.76	2% reduction on 2011/2012 figures
5.2	Reduce number of serious acquisitive crimes (including robbery and burglary) per 1,000 population.	23.02	22.79	1% reduction on 2011/2012 figures
5.3	Maintain conviction rate for Domestic Abuse in cases managed by Domestic Abuse Advocates.	63.7%	63%	
5.4	Percentage of applications for ASBOs made to court resulting in ASBO imposed.	98%	95%	
5.5	Ensure that 90% of young people referred are matched with an appropriate mentor within 3 weeks of referral.	n/a	90%	
5.6	Deliver a minimum of four multi agency operations to ensure the legal and appropriate management of licensed premises within the borough.	n/a	4	

Public Protection and Safety Portfolio Plan 2012 – 2013

Service Area: Partnership and Cross Portfolio Issues

Service Lead: Colin Newman

E-Mail: colin.newman@bromley.gov.uk

Service Outline:

Working in close cooperation with our lead partners ensures that the Public Protection and Safety Portfolio remains at the forefront of making Bromley a safer place. Our priorities and focus for action extend across a wide remit of issues such as keeping young people safe, safeguarding vulnerable adults and providing excellent services to reduce the harm caused by substance misuse.

The Portfolio has a key responsibility in engaging with and overseeing a range of partnership activity and, in many cases, holding delivery agents responsible for their activity. Examples of these priority areas included reducing anti-social behaviour, reducing offending amongst young people and ensuring the safety and well-being of vulnerable adults who may be at risk of abuse.

2012 – 2013 Priorities:

The Portfolio Holder for Public Protection and Safety occupies a key role as the Chairman of the Safer Bromley Partnership Strategic Board. The priorities for the Partnership in 2012/2013 continue to be:

- Reducing levels of anti-social behaviour.
- Reducing levels of crimes against the person.
- Reducing levels of crimes against property.
- Increasing public confidence in the work of the Partnership to reduce crime and disorder.

The Council has a key role in leading on these developments and in generating meaningful partnerships with other key agencies to ensure delivery of these common priorities.

Clearly, each member of the Partnership brings different skills, formal powers, and levels of staffing in delivering these objectives. One of the key achievements of the Partnership in recent years has been the expansion of contributions from individual partners that draws on the particular expertise and specialism in pursuit of commonly agreed goals. The challenge for the future is for each partner agency to look at its contribution and set challenges within their organisations to further build on reductions in crime levels across the borough.

Measuring Success:

	Target	2011/2012 Baseline	2012/2013 Target	Comment
6.1	Reduce year on year by 2% the number of first time entrants to youth justice system	51% reduction	2% reduction	
6.2	Reduce the number of young people within the Youth Justice System receiving a conviction in Court who are sentenced to custody.	7%	5%	
6.3	Increase the number of Problematic Drug Users in effective treatment.	420	TBC	
6.4	Percentage of problematic drug users who completed treatment successfully and in a planned way.	40%	TBC	
6.5	Increase the number of participants in London Borough of Bromley Domestic Abuse Training for professionals.	n/a	350	